

ETD

Emergency Travel Document



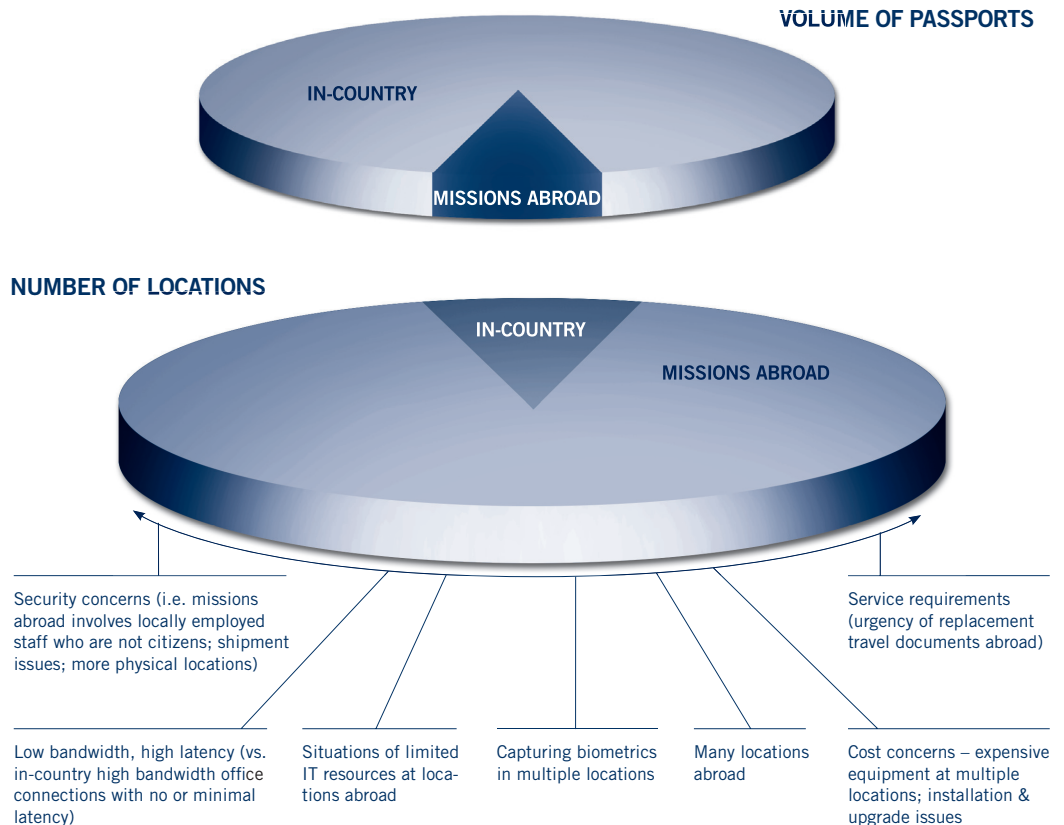
Passport management abroad encompasses a balancing act between the challenges of security, cost-effectiveness and service. With the growing trend of centralised printing, the challenge of issuing secure travel documents abroad has become enhanced with the added dimension of time sensitivity; this is where Emergency Travel Documents are garnering more attention.

WorldReach's offering supports the issuing of an emergency passport abroad via a secure, proven issuance process. Emergency Passports can be issued by missions in times of crises or to appease the time concerns of a citizen in the event of replacing a lost passport.



Unlike systems designed for in-country passport issuance, systems designed for passport issuance abroad face unique challenges including: processing at +200 locations; operating over a limited communications infrastructure; having no or minimal local IT support resources; and ensuring security at posts with local staff. Our solution is a purpose built commercial off-the-shelf product for this environment with known costs, and delivery timelines.

Most recently, WorldReach in collaboration with De La Rue and Logica won a contract from the United Kingdom's Foreign and Commonwealth Office (FCO) to introduce secure and internationally recognised ETDs. The new system combines WorldReach's overseas passport issuance software offering with De La Rue's design and print of the new secure emergency travel document. The programme called BRIDGE (BRitish Identity Document Generating Equipment) is a modernization of passport services designed to better serve British nationals traveling abroad.





A Proven Consular Partner

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WorldReach is the leading provider of consular management solutions. Since 1993, WorldReach products have been used by national governments for consular assistance, consular crises and passports abroad. WorldReach products are licensed to over 850 sites serving more than 160 million citizens with more than 3000 daily users with Ministries of Foreign Affairs including: Canada, the United Kingdom, The Netherlands, Spain, New Zealand, Ireland and Denmark.

SECURE ISSUANCE FEATURES

- Records and stores ETD application details
- Offers simultaneous processing with a full validity passport request
- Records and stores information on lost, stolen and recovered passports
- Facilitates scanning of photographs (and signatures), conversion of scanned facial image into a digital image, and adherence to ICAO's standards
- Facilitates the recording and management of payment fees
- Ability to call up the applicant's travel document history
- Cross-checking of an applicants eligibility against watch lists
- Automatic checks for a duplicate entry of a passport request at another mission
- Records and stores ETD observations section information
- Functionality that guides an interview process for the applicant and allows for the recording of notes
- Ability to produce a personalized MRZ ETD within an embassy, consulate or Honorary Consul
- Inventory/stock levels reporting on blank ETD booklets
- Security & Access Controls
- Detailed reporting
 - # of spoiled passports by mission/employee
 - # of applications received
 - # of of ETDs issued
 - Processing times for producing an ETD
 - Graphical representation of reports

DOCUMENT FEATURE AND POSSIBILITIES

- An unparalleled depth of knowledge and expertise has been used in the development of the new UK ETD
- Incorporating a combination of multi-layered devices & technologies to ensure a highly secure document
- Complies with all the latest international standards
- Fully machine readable to facilitate inspection and verification
- Durable documents appropriate to the required lifespan of the book
- Compatible with the appropriate personalisation issuing and inspection technologies

OVERALL SOLUTION BENEFITS

- Enhanced inventory security and controls on blank ETD booklets
- Automatic entitlement checks
- Improved management level reporting on an employee, mission and aggregate level
- Ability to identify a citizens abuse of passport applications
- A passport solution that can be rolled out across all missions across the globe
- Small footprint in missions: No software required at overseas locations